



NABH/Notice/Fees/2021/0846

February 16, 2021

### **NOTICE FOR FEES**

(All applicant / Accredited / Certified Health Care Organisations under all programs of NABH)

In continuation to the previous notice of NABH related to fee payments issued in the month of February-March 2020, it has been noticed that many Healthcare Organisations associated with NABH are still making direct payment to the SBI/AXIS account which are **no more in use by NABH**. NABH is facing difficulty in reconciling the amounts received in those accounts as the details of payment are also not updated by the respective HCO's in their online portal.

To avoid unnecessary wastage of time and manpower in tracking the payments, NABH advises its stakeholders to make payments only through the online portal using the Payment Gateway so that the payments are appropriately tracked for convenience of all the parties.

In order to facilitate the Healthcare Organisations to reconcile the fee payment status, we request all the HCO's to follow the below steps with immediate effect:

- 1. Please do not make any payments into SBI /AXIS bank accounts of Quality Council of India and the same shall not be reconciled against your ledger and might be treated as “NOT PAID”**
2. The HCOs are advised to use online payment modes for making payments (preferably through payment gateway) by logging into your HCO account at the NABH portal and refrain from depositing cash / cheque / DD directly into any account of Quality Council of India.
3. In case of HCOs opting for making payment through NEFT / RTGS / IMPS, NABH recommends that HCOs should use the online mode of payment using Net Banking and avoid doing the payments by Bank Transfer. In case the HCO has no other option but Bank Transfer, it shall be responsibility of the HCO to update the details of the Transaction like Unique Transaction Reference (UTR) Number, Date of Transaction, Transaction Amount, etc on the NABH Portal under the Make Payment category and inform NABH that the Payment was done and get the receipts generated for the payments made.
4. When HCOs are using Bank Transfer (NEFT/RTGS/IMPS), the HCO should take the Bank Details from NABH by writing to NABH at the email [yogesh@qcin.org](mailto:yogesh@qcin.org).
5. The HCO's are also requested to ensure that the payment details with respect to fee payments of current and previous Accreditation Cycles have been updated on the NABH portal account of the HCO, if not done earlier.

**Note:** This is for strict compliance by the HCOs and deviation from the same may invite action as per the Adverse Decision Policy of NABH.