



NABH/Notification/2020/1043

July 17, 2020

NABH Notification Regarding Resumption of Assessments

In supersession to earlier NABH notification NABH/Notification/2020/0150 dated 26th March, 2020, it is to inform all HCOs and stakeholders that NABH has resumed the assessments for all the accreditation, certification and empanelment programs. Further, NABH has also started offering dates for undergoing assessments to those HCOs whose assessments are due (based on the date of application, completion of stage of Desktop assessment/ Pre-assessment).

Taking into account the constraints posed due to pandemic and stakeholders' safety being the foremost priority, following methodologies have been developed by NABH:

1. Desktop Assessments: The new methodology of Desktop assessment is based on the document review is being employed to conduct surveillance assessments. This will presently replace on-site surveillance assessments. In this methodology, the HCOs, after receiving communication from NABH secretariat, will be required to submit information & documents as per the checklist which is based on applicable standards for respective programs & the same shall be reviewed by NABH.

2. Virtual Assessments through remote access: NABH has also initiated the methodology of virtual assessments of HCOs using IT platforms. Virtual assessment mode is used remotely by the assessor appointed for conducting the assessment. This methodology is used for conducting Pre-Assessment, Final Assessment, Re-Assessment and Focus Assessment.

3. Hybrid Assessments: This methodology involves combination of virtual and on-site assessment. Hybrid assessments will be applicable where more than one assessor is appointed in the assessment team. One or more assessor will visit on-site and assess on ground and rest of the team members will assess remotely through video. This methodology will be used for conducting Pre-Assessment, Final Assessment and Re-Assessment.

Further, HCOs may please note that nominal overhead charges will be incurred for Virtual/ Hybrid assessments, however, they will not have to bear any expenses towards Desktop surveillance assessment and travel/ accommodation arrangements for assessors assessing remotely.

NABH solicits co-operation and support from all accredited & applicant HCOs, assessors and stakeholders during this difficult time. We hope that despite all constraints and challenges, NABH will be able to reach out to each citizen of the country with respect to provision of quality healthcare.

Warm Regards,

(Dr. Atul Mohan Kochhar)
CEO-NABH