



NABH/Gen/2024/6512

September 11, 2024

NABH CARE HOME STANDARDS ACCREDITATION PROGRAMME, 1st EDITION

Dear Colleagues from Care Home Centres,

National Accreditation Board for Hospitals and Healthcare Providers (NABH), is continuing its journey for creating an ecosystem for quality in healthcare in India. NABH standards focus on safety and quality of the delivery of services by the organisations in the changing healthcare environment.

Care Home organisations serve the aged, ill, and the disabled by providing services varying from skilled nursing care, personal care assistance, health aide, and homemaker services. These providers build their services around the needs and schedules of their residents.

The Care Home standards are unique standards of NABH, as these are the first standards which are focusing on the safety aspects at the Care Home level. The standards are designed keeping in view the suggestions made by various stakeholders.

NABH proudly announces the release of the 1st edition of its accreditation standards for Care Home Centres. Care Home Centres can apply for accreditation by conducting a self-assessment based on these standards followed by an onsite assessment. This structured approach helps Care Home centres progressively develop a mature quality system, paving the way for advanced accreditation. NABH encourages all Care Home Centres to apply for this new accreditation program. To facilitate a seamless application process, NABH offers a user-friendly Self-Assessment Toolkit (SAT) and an online portal for the Care Home Accreditation Program on the following link: <https://nabh.co/care-home/>

The 1st Edition standards Care Home Accreditation Program of NABH along with Key Performance Indicators are available free of charge as a downloadable document on NABH website (In Resources tab of NABH Standards), www.nabh.co

With great enthusiasm, NABH invites all the Care Home centres in India to embrace this opportunity to improve the scope for delivery of resident care services and their efforts to improve the quality and efficiency of those services. NABH wishes success to the Care Homes adopting these standards for implementation and congratulate them on their spirit of working towards better quality and resident safety.

NABH remains committed to its mission of taking Quality, Safety and Wellness to the last man in the line.

Thanking you,

Sincerely yours,

(Dr. Atul Mohan Kochhar)
CEO-NABH